New South Wales

Broulee
Memorial Gardens

Castlebrook
Memorial Park

Forest Lawn
Memorial Park

Lake Macquarie
Memorial Park

Lakeside
Memorial Park

Newcastle
Memorial Park

Northern Suburbs
Memorial Gardens

Pinegrove
Memorial Park

Tweed Heads
Memorial Gardens

Queensland

Albany Creek
Memorial Park

Allambe
Memorial Park

Great Southern
Memorial Park

Mt. Thompson
Memorial Gardens

Toowoomba Garden
of Rememberance

INVOCARE
MEMORIAL PARKS
& GARDENS

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WITNESS OF INSERTION

A service that allows loved ones to observe cultural, spiritual and personal rituals.

INVOCARE
MEMORIAL PARKS
& GARDENS

Our Invocare Memorial Parks and Gardens teams understand that for many cultures, rituals and traditions surrounding death are deeply ingrained and hold significant symbolic, spiritual, and emotional meaning.

For some, holding a funeral service shortly after death is customary as is the witnessing of the coffin being inserted into the cremator. At InvoCare Memorial Parks and Gardens we embrace and accommodate cultural requirements wherever possible and work closely with Funeral Directors and family members to achieve this.

Priority Cremation

A Witness of Insertion necessitates an operational shutdown of our cremation room, to allow complete privacy in the crematorium area, having impact to scheduled cremations, prioritising administrative processes and tasks which usually entails a reworking of resources, sometimes at short notice. To implement these actions and facilitate the required outcome an additional fee is charged aside from the cremation fee.





Your Funeral Director will liaise directly with the Crematorium to arrange for the Witness of Insertion to occur. On the day, following a service in our Chapel, the Funeral Director, Priest, and the nominated family members will be escorted to the appropriate area to watch the coffin enter the cremation chamber.

We allow up to 20 minutes for Cultural Rituals, Prayers and client family farewell prior to the insertion. The family are not present for the entire duration of the cremation process.

Safety

The safety of all those in the Cremation room at any given time is our priority. Your Funeral Director, or our team, can advise what cannot to be placed into the coffin prior to cremation either because they pose a safety or environmental risk. Some things include pacemakers, other battery powered devices, glass, alcohol, mobile phones, watches, metal pots and pans.

There is limited space in the Cremation area and we ask that you make contact with our bookings team to clarify the number of attendees that can safely be present at the witness insertion. Any child under the age of 18 must be in the care of a responsible adult, and no cameras, videos or photography is to take place. The coffin is not to be opened once it has left the Chapel area, and no naked flames are permitted.

We ask that you comply with any directive given by our team to ensure compliance, and your safety.