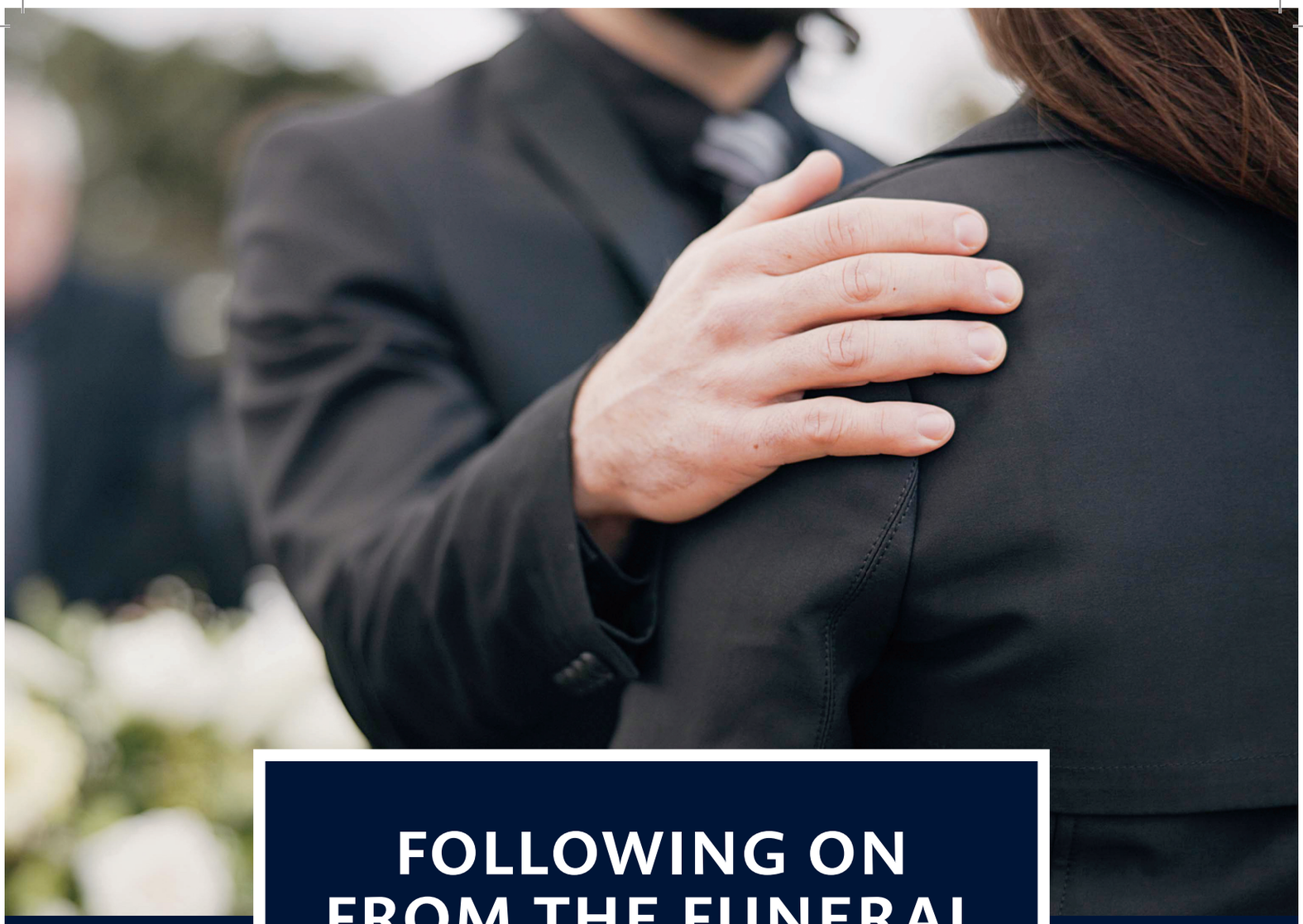

FOLLOWING ON FROM THE FUNERAL SERVICE

Supporting communities for generations

INVOCARE
MEMORIAL PARKS
& GARDENS





It can be quite a daunting experience to visit one of our Memorial Parks, especially following on from the funeral service. You will need the support and guidance from one of our dedicated family service advisors to make those important decisions relating to the burial or cremation service. We have created this document hoping it may be of some assistance to you in preparation for your visit.

Appointments

We encourage all visitors meeting with one of our advisors to make an appointment, that way we can ensure availability and can take the time to discuss your needs. Without an appointment we cannot guarantee one of our specialist team members will be available to assist you.

COLLECTION APPOINTMENT

An appointment for collecting ashes is required to ensure our dedicated advisor is available to support you at your desired date and time. The advisor will need time to ensure the ashes are moved from our safe storage area in the crematorium to the office storage area on the appointment day the client family are taking the ashes into their care. The necessary paperwork and any certificates for travel also need to be completed by the advisor prior to the appointment.

PRE-PURCHASED MEMORIAL APPOINTMENT

Many client families have pre purchased a burial or cremation memorial site prior to the death. Whilst this provides comfort for the family knowing that most of the arrangement's have already been made, an appointment is still required to finalise the wording for the plaque or headstone. Some additional items may still require payment or decisions made relating to personalisation of the memorial.

PARK TOUR, MEMORIAL OR URN PURCHASE APPOINTMENT

Following on from a funeral service many client familes may not know what their options are. We offer a park tour where your dedicated family service advisor will show you options relating to different types of memorials including Niches, Scatter memorials, dedication plaques or memorial only with no ashes interred and Individual, Communal or Private family gardens for ashes. We can also accommodate specific cultural and religious memorial needs.

We offer a large selection of urns including jewelery and keepsakes for cremation ashes .Our crematorium team will respectfully decant the ashes into the urns at your appointment.

What to Expect

There is parking onsite including disabled parking, and signage to direct you to our administration building. Once you've arrived our reception team will support you and advise your allocated Family Service Advisor of your arrival.

Please allow between 1–2 hours for a meeting, we may not need all this time, but we also want to ensure that you are not rushed and there is sufficient time to explain procedures and answer all your questions.

Depending upon the reason for your visit your Family Service Advisor may take you on a tour of the Park in one of our designated buggies, if so we ask that you wear the seatbelt provided for your safety. It is also a good idea to wear comfortable, closed in shoes.

Our experienced Family Service Advisors will talk to you to understand your requirements and then discuss with you relevant, personalised options. They will also explain the costs, payment options and provide you with an itemised estimation of fees.

What to Bring

- It may be helpful to bring a supportive family member or friend
- Any documents relating to existing sites, including photographs if you have them
- If applicable, a letter of authority, will or birth certificate
- Ideas, photographs or script that you may like to use
- Identification, ideally photo ID such as a drivers license
- Payment preferences; cash, cheque, credit card, bank account details
- A list of questions you may have

We are here to help and to support you throughout this difficult time. Please contact your local InvoCare Memorial Park for assistance.

New South Wales

Broulee Memorial Gardens
(02) 4471 5867
195 Broulee Road, Broulee NSW 2155
BMGC.COM.AU

Castlebrook Memorial Park
(02) 9629 1477
Windsor Road, Rouse Hill NSW 2155
CASTLEBROOK.COM.AU

Lake Macquarie Memorial Park
(02) 4950 5727
405 Cessnock Road, Ryhope NSW 2283
LAKEMACQUARIECREM.COM.AU

Northern Suburbs Memorial Gardens
(02) 9887 2033
199 Delhi Road, North Ryde NSW 2113
NORTHERNSUBURBSCREM.COM.AU

Newcastle Memorial Park
(02) 4944 6000
Anderson Drive, Beresfield NSW 2322
NEWCASTLECREM.COM.AU

Forest Lawn Memorial Park
(02) 9606 5822
Camden Valley Way, Leppington NSW 2179
FORESTLAWN.COM.AU

Lakeside Memorial Park
(02) 4261 1200
230 Kanahooka Road, Dapto NSW 2530
LAKESIDECREM.COM.AU

Pinegrove Memorial Park
(02) 9625 8066
Kington Street, Minchinbury NSW 2770
PINEGROVECREM.COM.AU

Tweed Heads Memorial Gardens
(07) 5524 2428
176 Kirkwood Road, Tweed Heads South NSW 2486
TWEEDHEADSCREM.COM.AU

Queensland

Albany Creek Memorial Park
(07) 3263 3033
400 Albany Creek Road, Bridgeman Downs QLD 4035
ALBANYCREEKCREM.COM.AU

Allambe Memorial Park
(07) 5578 1699
Nerang-Broadbeach Road, Nerang QLD 4211
ALLAMBE.COM.AU

Great Southern Memorial Park
(07) 3829 9999
1774-1794 Mt Cotton Road, Carbrook QLD 4130
GREATSOUTHERNCREM.COM.AU

Mt. Thompson Memorial Gardens
(07) 3349 2001
Nursery Road, Holland Park, QLD 4121
MTTHOMPSONCREM.COM.AU

Toowoomba Garden of Remembrance
(07) 4635 4866
1001 Ruthven Street, Toowoomba QLD 4350
TOOWOOMBACREM.COM.AU

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